Visibility of System Status
- Nearly all buttons and links all lack any feedback when hovered over or clicked on, including toggles that display and remove additional sections

Help users recognize, diagnose, and recover from errors
- Majority of external links and linked buttons do not open to a new tab
- Button to return to list of other trails awkwardly positioned
- Cancel button when editing a comment does not work, cannot cancel any comments that they have submitted for review

Error Prevention
- Hyperlinks used for both toggling display of certain page sections and linking to other pages, making it unclear how to stay on page
- Use of small hyperlinks difficult for users with tremors, gloves, or imprecision.

Consistency and Standards
- Icons lack consistent standard: Bicycle Icon means cyclists are allowed on trail, yet adjacent Car Icon means parking is available while trails are not for motorists.
  - o Car & Hiker icon indicates how park can be reached by car and on foot, yet park is also accessible by bus and bicycle trail.
- Dart Arrow, ➤, used for three separate functions: to lead to a separate donation page, to return to previous list, and to scroll down to comments section.
- Walking Hiker icon next to title indicates this is a trail, yet page also describes how location welcomes those on wheelchairs, strollers, and cyclists.
- Inconsistent language for equivalent pieces of information: "1.5 miles of trail" and "1.5 miles" [of wheelchair and stroller friendly trail].

Recognition rather than recall
- Hyperlinks used to show/hide additional information located away from the hyperlink itself, with no indication for user to know which hyperlink to click to undo/hide information.

Flexibility and efficiency of use
- Only one hyperlink to skip to comment section. Otherwise, users have to scroll down and search for specific information, with page height differing drastically across all trail pages
- Absence of HTML Anchors. URL remains constant regardless of page location, so sharing URL or bookmarking always requires manual scrolling.
- Related information scattered across page.
  - o Trail Map PDF, trail marker on Google Maps, and trail length all separated

   o Wheelchair access for trail and availability of ADA Accessible parking spaces on separate ends

Aesthetic and minimalist design
- Contrast issues throughout page affecting text readability
- Repetition of same elements:
  - o Three separate buttons to Google Maps directions
  - o Two Comment buttons on top and bottom
- Excluding images and logos, at least 12 separate colors used for UI elements, 6 separate colors for text, and inconsistent use of gradients across buttons.

Miscellaneous:
- Text difficult to see due to tiny size, visual clutter, and poor contrast.
- Some buttons can be clicked anywhere, some buttons can only be clicked on internal text
- Commenting lacks threads – difficult to answer other's specific inquiries
- All comments and photos automatically loaded, no expand/hide, no filtering, which can inflate the height of the document and confuse navigation across comments.
- Averaged visitor star rating only shown in the "What's There" section and not next to the comments section.
- On mobile, comment form fields and page width exceed phone width, while photo submission selector takes too much height.
- Broken, interspaced special characters in description which impact readability and especially screen reading.
- Ferry access from Newport is listed in description, but absent in the "Getting There" section
- Submitted Park photos are too small to read across all devices, and when clicked on do not zoom in but remain the same size. Pinch to zoom is completely broken in this state for mobile.